

19<sup>th</sup> International Exhibition  
of Thermal Tourism,  
Health and Wellness  
September 2019  
Ourense - Galicia - Spain

17<sup>th</sup>: Congress  
18<sup>th</sup>: Congress / Symposium Scientist  
19<sup>th</sup>: Symposium Scientist  
19<sup>th</sup> / 20<sup>th</sup>: Trade Fair / Workshop / Conferences  
21<sup>st</sup>: Thermal Routes / Networking

# Termatalia

[www.termatalia.com](http://www.termatalia.com)

## EXHIBITOR'S GUIDE

+34 988 366 030 | [www.termatalia.com](http://www.termatalia.com)

## Interlocutor / Coordinator of the Fair:

Mery Lamelas Domínguez	<a href="mailto:feriasyeventos@expourense.org">feriasyeventos@expourense.org</a>
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## Exhibition hours:

From Thursday 19 <sup>th</sup> to Friday 20 <sup>th</sup>	From 10.00 am to 7.00 pm
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## Exhibitor's schedule:

Exhibitors can access to the exhibition centre on Thursday and Friday from 9 am.

### \* *Assembling:*

	Day	Hours
Free Space / Design made Booth	16 <sup>th</sup> of September	From 9.00 am to 2.00 pm and from 4.00 pm to 8.00 pm
	17 <sup>th</sup> of September	From 9.00 am to 8.00 pm
	18 <sup>th</sup> of September	From 9.00 am to 10.00 pm
Modular Stand / Design Made Booth / Design Made Modular Stand	17 <sup>th</sup> of September	From 4.00 pm to 8.30 pm
	18 <sup>th</sup> of September	From 9.00 am to 10.00 pm

### \* *Disassembling:*

Day	Hours
20 <sup>th</sup> of September	From 7.00 pm to 10.30 pm
21 <sup>st</sup> of September	From 9.30 am to 2.00 pm and from 3.30 pm to 7.00 pm
22 <sup>nd</sup> of September	From 9.00 am to 2.00 pm

## Exhibitor's passes:

They will be available to be withdrawn the assembling day at the “Exhibitors Desk” which is located in the exhibition playground.

## Delivery of merchandise:

The goods must clearly indicate the destination booth	<p><b>Delivery address:</b>  Expourense  Finca Sevilla, S/n  32005 Ourense - Spain  (Att./ Mery Lamelas – Feria TERMATALIA)  (Stand: Exhibitor's name)</p>
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**Collective Transfer:** There will have collective transfers from the airports of Vigo / Santiago to Ourense.

### Business Centre:

Exhibitors have the right to access to the **Business Center**, in which they can access to the:

- **Online Agenda:** manage meetings with professional visitors who can ask for visiting the exhibitor booth and then, can accept or reject the meeting.
- **Workshop:** manage the agenda with tour operators.
- **Electronic Invitation System:** through the same online system, we will provide you the possibility to send Personalized Invitations with your company name to your clients and your contacts in order to access to the fair with courtesy.
- **Online Catalogue:** This catalogue can be seen at [www.termatalia.com](http://www.termatalia.com) and all the registered professional visitors. You can add your products, services, logo, description of the company....

They will be sent by email with the necessary instructions in order to use these skills.

**Conferences:** The “**International Meeting about Water and Thermalism**”, will begin at 19<sup>th</sup> of September. Exhibitors will get a free pass to them (to get and use the pass, the exhibitors must confirm it by email at [marketing@expourense.org](mailto:marketing@expourense.org) . Exhibitors must give the name as well as their contact details before 13<sup>th</sup> of September, as well as indicate the company name exhibiting at the fair).

**If exhibitors do not proceed correctly to the registration. The organization may the right to dispose of the designated seats.**

### Conferences timeline:

- 17<sup>th</sup> and 18<sup>th</sup> of September: International Congress of Thermalism 2021-2027: Dynamization of the Territories and Demographic Challenge (<https://www.congresothermalismo.com/>).
- 18<sup>th</sup> and 19<sup>th</sup> of September: III International Symposium on Thermalism and Quality of Life (<https://www.uvigo.gal/eventos/en/simposio-thermalismo/>). Exhibitors can attend to this event with a special price.
- 19<sup>th</sup> and 20<sup>th</sup> of September: XIV International Meeting on Water and Health (<https://www.termatalia.com/en/conferences.php>).

### Activities:

They can visit all the parallel activities at [www.termatalia.com](http://www.termatalia.com) (courses, professional workshops, international water tasting, exhibitions, presentations...).

## How to come:

The exhibition centre is located at Ourense (Finca Sevilla s/n – 32005 Ourense - Spain).

GPS coordinates: Latitude 42° 18' 54.756" – Longitude 7° 51' 48.1602"

Parking spaces and access to public transport: taxi, bus...

45 minutes far from the airport of Peinador (Vigo), 60 minutes far from the airport of Lavacolla (Santiago de Compostela) and 2 hours far from the airport of Oporto (Portugal).

Interest phone numbers	Airport of Peinador (Vigo): +34 986 268 200
	Airport of Lavacolla (Santiago): +34 981 547 500
	Train Station (Ourense): +34 902 240 202
	Bus Station (Ourense): +34 988 216 027 / 988 215 781
	Taxi (Ourense): +34 988 210 011 / 902 350 555

(You can consult the public bus services on: [www.urbanosdeourense.es](http://www.urbanosdeourense.es))

## Accommodation:

On Termatalia's website ([www.termatalia.com](http://www.termatalia.com)), It is available information about hotels with special prices for exhibitors and visitors.

## Special discount bonus to train (RENFE):

The exhibitors and visitors can get a 35% RENFE discount bonus for trips by train to the fair (if you would like to take advantage of that, you can apply by email at [expourense@expourense.org](mailto:expourense@expourense.org) ). It will be valid during the celebration of the fair.

## Service companies:

<b>AUTOS GONZÁLEZ (Car and truck rental with drive)</b> Avda. Coruña, 9 – 32005 Ourense Tel./Fax: 988 227 244 / 988 248 051	<b>EVENTOS Y SERVICIOS NORTE (Hostesses and promotion)</b> Avda. Castelao, 45 – 3º C – 36209 Vigo (Pontevedra) Tel./Fax: 986 914 907
<b>VIAJES PIÑA (Travel Agency)</b> Calle Ervedelo, 58 – 32002 Ourense Tel./Fax: 988 242 819 / 988 392 236	<b>ÉLITE GALLEGA (Cleaning)</b> Calle Eulogio Gómez Franqueira, 5 – 32001 Ourense Tel./Fax: 988 215 851
<b>GRÁFICAS CARS (Printing)</b> Avda. De Ourense, 8 - 32630 Xinzo de Limia - Ourense Tel./Fax: 988 462 375	<b>OFICODE (Digital and large format prints)</b> Calle Juan XXIII, 3 Local 5, 6, 7 – 32003 Ourense Tel. /Fax.: 988 370 690 / 988 370 695
<b>GRUPO MARVA (Stand construction)</b> C/ Urzaiz, 68 – 5º Of. B y C – 36204 Vigo Tel: 986 49 31 33 Fax: 986 49 41 10	<b>CENTRO MÉDICO EL CARMEN (Medical Center)</b> Av. Habana, 50-52 – 32003 Ourense Tel./Fax.: 988 22 34 00

## Conditioning of booths:

For the hired prefabricated booths, **you may use the material** on the list below:

### Modular Booth:

- Scotch tape
- Double sided tape
- Velcro without glue (*only for modular stands*)
- Hooks to stick

**In the playground, you cannot fix any kind of poster as well as not put any thing put against the walls.**

**The day of disassembling**, the booths and the floor must stay in the same condition as you found it (cleanliness, order, furniture...)

Your company will pay for the **DAMAGES** caused if the recommendations of the organization are not correctly followed.

For any doubt that might appear, consult the staff of Expourense located at the Exhibitor Desk.

## Environmental Criteria of action within the Fair Playground:

Expourense enforced an Environmental Management scheme following the UNE-EN-ISO 14001:2015 standards which also demands its client’s commitment:

- **Acknowledge and Respect the Environmental Legislation in effect applicable to its activities, products and services.**
- **It is not allowed to leave any type of material or waste inside the playground without the previous authorization of the Service Team Manager who must check the best way to recycle it.**

### INSTRUCTIONS OF GOOD ENVIRONMENTAL PRACTICES:

#### WATER CONSERVATION

1. If any leaks from sinks or cisterns are detected, please contact the service team immediately in order to avoid water flooding.
2. Please use only the quantity of water you need.

#### CLEANING PRODUCTS

1. Use cleaning products harmless for the environment and respect carefully the quantity recommended by the supplier.
2. Use aerosol that contains no CFC.

#### ENERGY CONSERVATION

1. Be sure you have switched off the lights before leaving any event rooms.

#### WASTE MANAGEMENT

1. Sort the different type of waste you produced.
2. Recycle properly according to the container colours and indications, but if any doubt, ask the Service team manager.
3. Do not get rid off waste likely to prevent the sewage system from working or likely to contaminate water with toxic agents.

#### Noise emission

1. Reduce the noise emission from equipment, machines, etc.
2. Keep the equipment turned on just as long as necessary.

### WASTE MANAGEMENT AND RECYCLING

**TYPE OF WASTE:** flyers, magazines, newspapers, books, folios, plastic bags, envelopes, Bristol and other paper derivatives. **RIGHT CONTAINER:** blue container, situated outside

**TYPE OF WASTE:** Plastic packaging of food products, PET bottles, plastic bags, tetrabrik pack, plastic drinking bottles packing, packs, plastic wrap. **RIGHT CONTAINER:** yellow containers, situated inside and outside

**TYPE OF WASTE:** glass (bottles, glass, wine glasses, etc.). **RIGHT CONTAINER:** green container situated outside

**RESIDUAL WASTE:** organic matter, original matter, dirty papers and dish towels. **RIGHT CONTAINER:** green container situated inside and outside.

**OTHER WASTE:** Rest of carpet floor, wood off-cuts, etc. **RIGHT CONTAINER:** Big work container situated outside

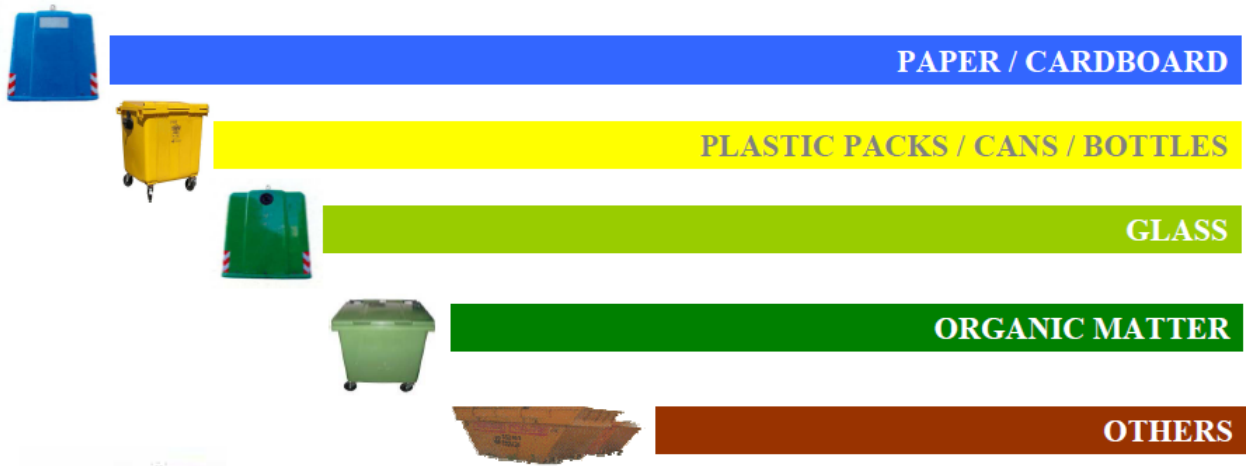
It is prohibited to leave any type of material or waste with a certain level of harm inside the fair resort, such as: batteries, neon tubes, cleaning products and its wrap, vehicle’s waste (oil filter, gasoil, batteries, tyres)

# REMINDE !

IT IS REQUIRED TO RECYCLE

## IT IS PROHIBITED

to get rid off any waste out of the designated containers

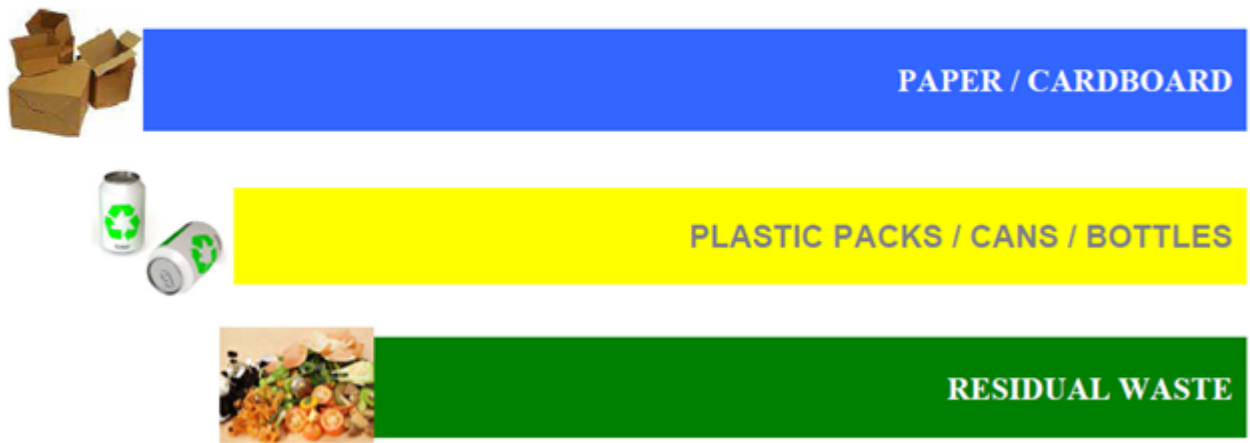


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## Self-protection and emergency plans:

A self-protection plan has been implemented within the Fair resort of EXPOURENSE in which are detailed the procedures to follow in case of an emergency.

The foundation’s personnel are well trained and informed, please follow their instructions.

*If you notice any anomaly that could lead to an emergency case, give the information to anyone working at the Foundation (fair managers, service team, security guard...)*

The exit routes of evacuation are indicated; locate the closest from your stand as well as the meeting points.

It is not allowed to hot working (welding, sparks-ignition engines and other activities producing a possible source of firing) without the strict authorization of the personnel of EXPOURENSE, FUNDACIÓN FEIRAS E EXPOSICIÓN DE OURENSE or without following carefully the hot working conditions protocol.

It is prohibited to introduce harmful chemical products without the strict and prior authorization of the personnel of EXPOURENSE, FUNDACIÓN FEIRAS E EXPOSICIÓN DE OURENSE.

In any case,

- Stay calm.
- In case of evacuation, leave the building immediately but with no urge.
- The message of evacuation will be given orally by the persons in charge or through the sound system.
- Do not stand near the exits.
- Do not come back into the building once the evacuation plan has started.
- It is not allowed to move vehicles during the emergency situation, except it is asked otherwise.
- Stay at the meeting point with the others persons for the headcounting until the rescue team leader announces the end of the emergency situation and finally allows going back into the building.

The Self Protection Plan- Emergency plan of Expourense can be consulted in whole at the following locations:

- Information desk
- Exhibitor service desk
- Offices



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